

Financial Hardship Application

You may apply for a reduced repayment arrangement if you are suffering hardship that has resulted from an unforeseen or unexpected event. The granting of financial hardship assistance is a discretionary decision by Commercial Credit Control, provided we are satisfied that there is reasonable cause for your inability to pay your debt in full.

Key Components of Our Hardship Policy

(1) Our Commitment to You

- We will communicate with you throughout the application process.
- We will give your application proper consideration.
- If we are satisfied that hardship is evident, we will work with you to reach a reasonable temporary arrangement.

(2) Your Commitment to Us

- You will provide comprehensive supporting information/documentation with the completed application form.
- You will cooperate with us and provide further information where required.
- You will make your repayments as they fall due or contact us to make other arrangements.

Personal Information	
Full Name:	
Phone Number:	
Email:	
Address:	
Number of dependants:	

Financial Details	
Employer:	
Second Employer (if applicable):	
Other Income Sources, Investments, Benefits):	
Monthly Income Amount:	
Total value of Assets (Savings, Real Estate, Vehicles):	

Expenses/Liabilities (per month)	
Rent/Mortgage:	\$
Loan repayments:	\$
Credit Cards repayments:	\$
Utilities (ie electricity/water):	\$
Child Support paid:	\$
Vehicle Expenses (Petrol, insurance, registration):	\$
Child Care fees:	\$
Education:	\$
Living Costs (Food, Public Transport):	\$
Medical Expenses:	\$
Insurances (health):	\$
Other:	\$
Total monthly Expenses:	\$

Reason for Financial Hardship	
Description of the circumstances leading to financial hardship (e.g. job loss, medical expenses, unexpected expenses):	

Supporting Documentation	
Proof of Income:	
Bank Statements:	
Any other relevant documentation supporting your financial hardship such as a recent bill you are struggling to pay):	

Affordability	
How often can you make payments towards your debt with us (weekly/fortnightly):	
Amount:	
Commencement Date:	
How did you want to make payments:	

Declaration and Signature	
Signature:	
Date:	

Submitting the Application

Please return the completed application form and all relevant information to:

Email: fchardship@comcredit.com.au; or

Post: Hardship Team
Commercial Credit Control Pty Ltd
PO Box 93, Varsity Lakes, QLD, 4227

After Submission

Commercial Credit Control will respond to your application within 21 days of receiving this information from you.

Privacy Policy

A copy of our privacy policy may be obtained from our website at
<https://creditcontrol.com.au/privacy-policy/>